

Our Financial Counselling service is available in two locations

Northbridge office

Suite 44a, 7 Aberdeen Street
Northbridge WA 6003

Postal address:
GPO Box K765
Perth WA 6842

Hillarys office

Whitfords Library
Corner Marmion and Banks Avenue
Hillarys WA 6025

To book an appointment call (08) 9261 4444

Email: financialcounselling@lifelinewa.org.au

For more information visit
www.lifelinewa.org.au

Connect with us on social media

The logo for Financial Counselling, featuring the text "Financial Counselling" in a blue, sans-serif font. The text is centered within a circular arrangement of small, light green dots of varying sizes, creating a textured, organic border.

**Financial
Counselling**

The Lifeline WA logo, consisting of a circular icon made of small dots to the left of the text "Lifeline" in a blue, sans-serif font, with "WA" in a smaller font size below it.

Lifeline
WA

Crisis Support

 **13 11 14**

24 hours a day
7 days a week

Chat Online

 7pm to 4am (AEST)
7 days a week
www.lifelinewa.org.au

Supporting you through financial crisis

Financial Counselling is a free and confidential service that assists people to work through their finances and increase their financial skills and knowledge.

Lifeline WA's financial counsellors provide assistance to help you resolve financial hardship and information about possible ways of dealing with financial problems including:

- Tailoring a sustainable budget
- Information about government assistance and entitlements
- Negotiating outstanding bills
- Debt negotiation and/or consolidation
- Information on bankruptcy and consumer credit issues
- Information and application for a no interest loan

We are committed to supporting clients to become more proactive and accountable with their finances.

Our counsellors provide one-on-one intensive support, including the provision of information, advocacy, referrals to other services and liaison with relevant service providers in the wider Perth Metropolitan area.

We give clients the tools to deal with financial issues, enabling them to plan for long term financial stability and to budget for the future.

Lifeline WA values your privacy and is bound by the National Privacy Principles in our handling of personal information.

 **To book an appointment call 9261 4444**

Lifeline WA aims to create opportunities for emotional wellbeing and provides other support services including:



Our 13 11 14 service is a nationally routed crisis support number, available 24 hours a day, 7 days a week.



Online Crisis Support Chat service via lifelinewa.org.au available to all Western Australians from 7pm until 4am (AEST).



Counselling Services that provide affordable, confidential, face-to-face counselling for separated parents and people experiencing financial difficulty.



Education and training programs that increase understanding of suicide prevention and mental health within the community and workplace.



Information and resources for help seekers and care givers.



Campaigns and fundraising events to raise community awareness about suicide prevention and crisis support.